



AgileAgeingAlliance

AAA LEADERS FORUM

NEIGHBOURHOODS

FOR LIFE

12TH MAY 2026

NATWEST CONFERENCE CENTRE, 250 BISHOPSGATE LONDON

Presented by



In partnership with



techUK

ISO 25553

ISO 25553 is a landmark global standard for Smart Multigenerational Neighbourhoods, setting out a practical blueprint for healthier, more equitable places that better support people of all ages and abilities across the life course.

Enabled by the rapid mainstreaming of AI and digital connectivity, the framework is underpinned by clear governance, ethical practice and human oversight.

AGENDA

8.30AM Registration light refreshments

9.15AM **Welcome**

Nick Howe, Strategic Partnerships Manager, NatWest Accelerator; Secretary, ISO 25553

Professor Ian Spero, Founder, Agile Ageing Alliance; Convenor, ISO 25553

Philippa Kellar, Director, Later Living, Bupa Care Services

Liz Drury, CEO, Age UK London

9.45AM **A Minimum Standard of Living for the AI Age**

A call to action for the innovators and changemakers needed to bring ISO 25553 to life.

Alexandra Eavis, Vice Chair, techUK Health and Social Care Council

10.00AM **Neighbourhoods for Life: London Innovation Hub**

This session explores how London can help test, refine and advance ISO 25553 through open innovation, cross-sector collaboration and real-world testing.

Chair

Professor Washington Ochieng, Head of Civil and Environmental Engineering, Imperial College London; Director, Centre for Active Resilience and Security

Panellists

Liz Drury, CEO, Age UK London

Lisa Wilson, Integrated Director of Commissioning – Adult Services, Greenwich

Rebekah Paczek, Director of Public Affairs, Social Impact and Community Relations, Earls Court Development Company

David Orr, Chair, Clarion Housing Group



ISO 25553 Smart Multigenerational Neighbourhoods



11.00AM **Networking Break**

11.30AM **Rewiring Social Care**

Traditional models of care for ageing populations are no longer sustainable. Replacing people with technology is not the answer. ISO 25553 points towards a more transformative approach, in which foundational digital infrastructure helps connect homes, services, data and people more effectively in real time. This makes it possible to support earlier intervention, better coordination, and more personalised care closer to home. This session explores how that shift can be delivered in practice.

Chair

Alexandra Eavis, Chief Product & Technology Officer, Genomics; Vice Chair, techUK Health and Social Care Council

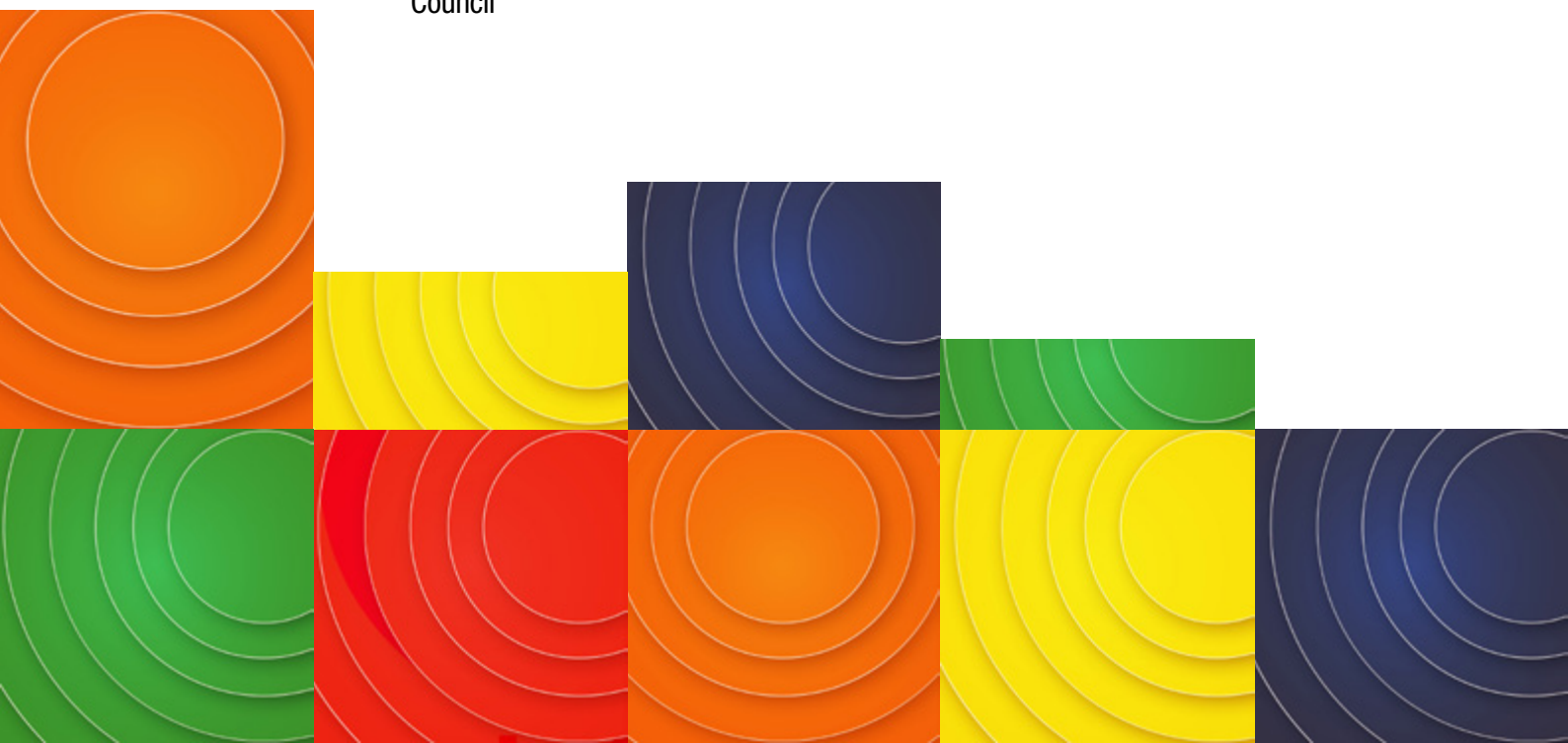
Panellists

Tommy Henderson-Reay, Chair, BCS Community of Practice for Adult Social Care; Digital Engagement Programme Manager, Digitising Social Care Programme, Joint DHSC/NHSE Digital Policy Unit

Alexis Edwards, Associate Partner and Clinical Safety Officer, IBM Healthcare Consulting UKI & EMEA

Nick Davies, Director of Health and Adult Services, Royal Borough of Greenwich

Professor Richard Harding, Development Manager, Science and Technology Facilities Council



12.15PM **Mobility, Access and Independence**

If support is to move closer to home, neighbourhoods also need to be easier to navigate, more inclusive and more responsive to the realities of everyday life. This session explores mobility and accessibility as essential enablers of independence, participation and neighbourhood-based care, shaping both user experience and the practical delivery of support.

Panellists

Paul Campion, CEO, TRL – Shaping Transport; owners of Smart Mobility Living Lab (SMLL), a London-based real-world connected environment for testing and developing future transport and mobility solutions

Fiona Jarvis, Co-Founder, Blue Badge Style

12.45PM **Networking Lunch**



1.30PM **Reimagining Later Living**

How do we move beyond age-segmented ‘retirement’ communities towards places that support continuity of living?

For too long, later living has been shaped around a limited set of choices: remain at home for as long as possible, then move between increasingly specialised settings as needs escalate. ISO 25553 challenges that model. It treats housing, care and community assets as interdependent components of a coherent neighbourhood system that adjusts around the person as circumstances evolve, enabling continuity without relocation, care without segregation, and support without loss of agency. This session explores what that means in practice for operators, developers, investors and communities.

Chair

Philippa Kellar, Director, Later Living, Bupa Care Services

Panellists

Matt Richardson, Design and Technical Director, McCarthy Stone

David Orr, Chair, Clarion Housing Group

Jason Hardman, Executive Director – Head of UK Living Sector CBRE Advisory Services

Liz Drury, CEO, Age UK London

Dr Evangelia Chrysikou, Programme Director, UCL Healthcare Facilities MSc

“For Bupa, ISO 25553 points towards a more connected and preventative future in which housing, care, health and community infrastructure work together to support people to live longer, healthier, happier lives with greater independence and dignity. We look forward to working with this community to help turn that vision into practical reality in the UK and across the wider settings in which we operate.”

Philippa Kellar, Director, Later Living, Bupa Care Services

2.30PM

Operationalising the Art of the Possible

Enabled by the rapid mainstreaming of digital connectivity, secure data exchange and artificial intelligence, ISO 25553 establishes a shared organising logic for neighbourhood-scale transformation. This session offers a first glimpse of how that logic can be translated into practice through a pioneering new operating system and architecture for more personalised support, prevention, earlier intervention, and better coordinated care closer to home.

Chair

Professor Ian Spero, Founder, Agile Ageing Alliance; Convenor, ISO 25553; Visiting Professor, UCL Bartlett School of Sustainable Construction

Panellists

Dr Tim Ferris, Vice President of Healthcare Practice, InterSystems; formerly National Director of Transformation, NHS England

Bridget Wilkins, Head of Adoption, Engagement and Innovation (Digital Planning), Ministry of Housing, Communities and Local Government

Professor Washington Ochieng, Head of Civil and Environmental Engineering, Imperial College London; Director, Centre for Active Resilience and Security

Linda Chandler, Chief Digital Officer and Co-Founder, Spatial Sound and Guidance Company

Professor Azeem Majeed, Head of the Department of Primary Care & Public Health, Imperial College London; NIHR Senior Investigator

Introducing NOHA

Jon Payne, Director of Sales Engineering and Education, InterSystems

James Ormande, Sales Director UK&I, InterSystems

“We can make prevention tangible in everyday life, using secure data and trusted AI in ways that are practical, scalable and grounded in real human need. ISO 25553 provides the framework to make that possible”

Dr Tim Ferris, Vice President of Healthcare Practice, InterSystems

3.30PM **Break**

3.45PM **Smart Multigenerational
Neighbourhoods: A New
Investable Asset Class**

The outcomes that matter most are also the hardest to measure. A hospital bed freed up can be counted. The fall that did not happen, the decline slowed early, or the confidence retained are much harder to evidence. As ISO 25553 Parts 2 & 3 move to implementation and evaluation, this session explores how shared metrics and a common evidence base can validate impact-focused investment and champion more resilient, sustainable delivery models capable of wider replication.

Chair

Jason Hardman, Executive Director – Head of UK Living Sector CBRE Advisory Services

Panellists

Dr Sandra Hamilton, Stone King; specialist in transforming public services


Kirsty Britz, Director of Sustainable Banking, NatWest (tbc)

Lee Whitehead, CEO, Smart Social Ltd

Barrie Davison, National Sector Head, NatWest and Royal Bank of Scotland

“The launch of ISO 25553 marks a pivotal moment for communities everywhere. If you care about delivery over theory, systems over silos, and impact over pilots, this is a movement worth leaning into. I strongly encourage anyone working across local authorities, housing, health, tech, finance, or research to get involved. This is how innovation becomes infrastructure.”

Barrie Davison, National Sector Head, NatWest and Royal Bank of Scotland



4.30PM

Gamechangers

Which innovations are best placed to improve lives and shape what happens next? This session is for those developing solutions with real-world potential and looking for a credible route into early testing, strategic partnerships and future investment. As the ecosystem around ISO 25553 begins to take shape, those who engage early will be best placed to help define it – and to benefit from the support, connections and momentum that follow.

The session will also help lay the groundwork for an innovation sandpit later this year.

Followed by a networking reception, giving innovators the opportunity to connect directly with customers, partners and investors.



Chair

Nick Howe, Strategic Partnerships Manager, NatWest Accelerator; Secretary, ISO 25553

Panellists

Alex Myers, Founder and Co-CEO, Uplift (stc)

Alexandra Eavis, Vice Chair, techUK Health and Social Care Council

Tom Jameson, Partner, CMS equiP

Chris Sayer, Innovation Lead BioMedical Catalyst Innovate UK

Jenny Edwards, Managing Director, Head of NatWest Venture Banking (stc)

5.15PM

Round up

Nick Howe, Ian Spero and Liz Drury – followed by Canapé and wine networking reception.

Canape reception to 7.30pm





AgileAgeingAlliance

NEIGHBOURHOODS FOR LIFE

CREATING A BRIGHTER FUTURE FOR OUR OLDER SELVES